



Learn more: Emergency Drainage call-out (24 hours)

Drainage problems don't always wait for office hours. Apex Utility Services offers a 24-hour emergency call-out service across Kent to help when you're dealing with urgent issues such as flooding, backed-up sewage, overflowing manholes, or a blockage that prevents essential facilities from being used.

What can we help with?

Emergency drain unblocking – rapid response to restore flow and reduce further damage.

Flooding and overflow issues – practical steps to control the situation and make the area safe.

CCTV drain surveys (where needed) – identifying the cause of repeat or hidden problems.

Jetting and clearance – removing heavy build-up and stubborn blockages.

Emergency repairs – where appropriate, carrying out repairs to stabilise the issue and prevent it worsening.

How our call-out works

A call-out fee is charged for attendance and the initial assessment. Once we've inspected the problem, we'll provide a clear estimate of any required work before we proceed.

Why choose Apex Utility Services

24-hour availability – help when you need it most.

Fast, calm, professional response – clear communication in a stressful situation.

Safety-first approach – we work carefully to protect people and property.

Straightforward pricing – call-out fee explained upfront, then an estimate before work starts.

Local to Kent – reliable support from a team that knows the area.